i-mobile Hitz 18 TV

USER MANUAL
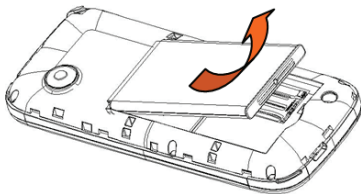
Contents

1 Getting started
1.1 Battery

Please use the approved batteries, and only use the battery charger approved by the device producer to charge your battery.
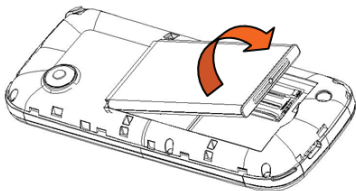
1.1.1 Install &remove battery
Remove:
1. Remove the back cover of the device by pushing forwards;
2. Uplift the battery from its slot and take it out.

Install:
1. Match the metal contacts of battery separately with the battery compartment metal contacts, and put the battery base into the slot;
2 Push the back cover to lock the cover into its place.

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4.1.2 Charging

Connect the charger to a power supply, and then plug in the charger pin to the charger jack on the top.

Charger animation will be displayed if the device is powered off. When it is powered on, the power status icon at the top right corner of the screen will blink circularly. Disconnect the charger from handset and power supply when battery is full.

> **Note:**
> 1 During charging, don't remove or move the battery to prevent the battery circuit from burning out.
> 2 During charging, it is normal that the phone and charger will become heated.
> 3 If the battery is completely empty, it may take a period of time before the charging icon appears on the screen.

1.2 SIM card installation
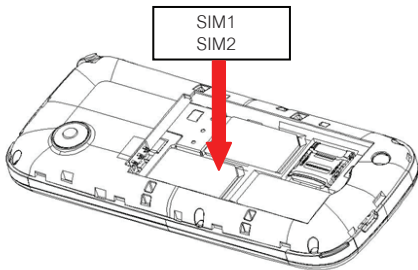
Keep the metallic face of a SIM card downward, and slide it gently to the position of SIM 1.

Keep the metallic face of the other SIM card downward, and slide it gently to the position of SIM 2.

To remove a SIM card, please power off your device first, remove the battery and slide the card out gently.

1.3 Memory card installation

Keep the metallic face of a memory card downward, and slide it gently to the position of Memory card.

To remove Memory card, please remove the back cover first and slide the memory card out gently.

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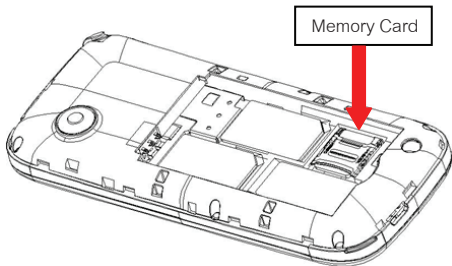
Memory Card

1.4 Headset

Insert the headset into the headset jack on top of the device if required.

1.5 File manager

File manager is used to manage the phone and the memory cards respectively.

1. Connect to a computer

The USB function of the device is available, no matter the device is powered on or off.

While the device is powered off, it will start charging and open File manager after the USB cable is plugged in.

When the device is powered on, it will enter the "USB

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Config" interface automatically after the USB cable is plugged in. In the interface, select "Mass storage" to start File manager. If your memory cards are inserted, the computer will pop up removal disks, respectively representing your device and memory cards.

After you enter, you will find some preset files or folders. For the sake of normal use, please put related files into relevant directories, that is, videos into Videos, photos into Photos, records into Audio and Bluetooth received into Received. After the operation is completed, if you want to exit, click the USB icon on the lower right side of the PC desktop, select to stop the USB devices, and remove them after the pop-up warning "USB devices can be removed now" appears.

2. Format

If you format Phone or Memory card, all files in it will be deleted. You can format Phone or Memory card in two ways:

Use the phone to format directly.

Steps: Select File manager > Memory card/Phone > Format.

Use PC to format

To better complete the formatting, please follow the following steps:

1. Right click My computer to select Manage > Storage

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>Disk management;
2. Right click the disk of a memory card, and select Format.
3. In Allocation Unit Size, select Default and then confirm.

1.6 Power on and off

Press and hold the End key to switch your device on/off. If SIM lock or Phone lock is activated, please enter the password as required.

2 Call functions

2.1 Make a call

When the sign of a network operator appears on the idle screen, you can make or answer calls.

2.2 Answer a call

When there is an incoming call, there will be reminding information of the corresponding SIM card. The caller's name or number will appear in the screen if you have activated the Caller ID Display service. At this time, you can press Talk key to answer it.
If an incoming call arrives during your operation in sub window, a new window will pop up to inform you and your operation will be interrupted. If you miss it, when you return to the standby screen, you will be reminded that

there is a missed call of SIM 1 or SIM 2.

2.3 Call options

During a call, you can press the left soft key to enter Call options. The options differ according to your call status. Here below are a few of them: Hold, End single call, New call, Phonebook, Call history, Messages, Mute, DTMF, Volume etc.

3 Text entry

During use, you will be required to input texts time and time again. You can input texts, letters, numbers or symbols (including punctuations).

3.1 Switch input methods

In any Text Editor, press # key to switch input methods.

3.2 English input method

Switch to ABC or abc input method. Following the sequence of letters on a key, you can press the key once to insert the first letter on the key, twice for the second letter, etc., until the highlight is on your desired letter. Then release the key to input it.

3.3 Thai input method

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Switch to Thai input method. Following the sequence of letters on a key, you can press the key once to insert the first letter on the key, twice for the second letter, etc.,until the highlight is on your desired letter. Then release the key to input it.

3.4 Multitap input method

Switch to Multitap input method. Following the sequence of letters on a key, you can press the key once to insert the first letter on the key, twice for the second letter, etc.,until the highlight is on your desired letter. Then release the key to input it.

3.5 Input punctuations and symbols

No matter what input method you are using, press * key to display a list of punctuations and symbols for you to select.

3.6 Input numbers

Switch to Numeric input method. Directly press the number keys to input numbers

4 Menu operation

4.1 Access menus

You can press the left soft key or short press OK key to

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view menus of all levels.

4.2 Access shortcuts

At the Standby menu, press the left navigation key to write message, the up navigation key to enter the Camera, the down navigation key to enter Music, the right navigation key to enter Inbox, the center key to enter the Shortcuts.

5 Menu functions

5.1 Call Log

Select Call history to view recent calls in SIM1 and in SIM2, including Dialled calls, Missed calls, Received calls, Delete, Call timers, SMS counter

5.2 Contacts

After you enter phonebook, you can select a number to View, Send SMS, call, Edit, Delete, Copy, Add to Blacklist , Add to whitelist , Mark several, Phonebook settings

5.3 TV

The FeatureSmart Mini comes with a built-in antenna on the top left corner. Pull out the antenna when watching TV programs to ensure good TV reception.

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5.4 Media

MP3

Enter MP3 to select your favorite video clip to play. The device supports MP3. While playing, you can press the left/right key to control the playing progress, press the up/down key to adjust the volume.

FM

In the FM radio interface, you can customize Settings, enter Channel list, Turn on/off or switch to another channel.

Camera

After you enter photo-taking mode, you can view the captured picture through options in the photos; at the same time, in the preview status, you can press Left soft key to conduct the following settings and set detailed parameters: Switch to video recorder ,Photo album, Camera settings, Image settings, White balance, Scene mode, Effect settings , Restore default. After all settings are done, press Center key to capture

Photo album

In Album, you can select a photo to View, Image auto rotate, Send, Use as, Rename, Delete , Image information. Whether your operation can be done successfully is subject to such factors as the screen size etc;

Video recorder

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Enter Video recorder to see video preview interface. Press Options menu: Switch to camera, Camcorder settings, Video settings, White balance, Effect settings, Restore default.

After configuration, press Center key to start or pause. When the recording is completed, press right soft key to stop recording. It will be saved auto.

Video player

Enter Video Player to select your favorite video clip to play. The device supports MP4/3GP/AVI. While playing,you can press the up/down key to control the playing progress, press the left/right key to adjust the volume.

Sound recorder.

You can either record or listen to your own sound clips. And you can even add sound clips to ringtone list

5.5 Messages

Write message

Access this menu to edit and send SMS. When you are writing a message, you can Insert template, Insert number or Insert name. After a message is completed, you can select to use SIM 1 or SIM 2 to send or save it.

Inbox

View all the received SMS messages.
When there is a new message in SIM1 or SIM2, the

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device will play the preset message tone and the device will play the preset message tone and the corresponding unread message icon will also appear on top of the screen. You can select to tap and view the new message, or access Inbox to read.

After the message is read, press Options to View, Forward, Delete, Advanced.

Drafts

In Drafts, you can view the saved SMS messages. You can select one to Send, Edit or Delete.

Outbox

In Outbox, you can view the uncompleted saved sent SMS messages. You can select one to Edit or Delete.

Sent messages

In Outbox, you can view the saved sent SMS messages. You can select one to Forward, Edit or Delete.

SMS templates

You can choose templates to send messages.

SMS settings

Access this menu to configure the following settings of SIM 1 or SIM 2: Memory Status and Preferred Storage.

5.6 Files mgr.

This enables you to view multimedia files in the device and

memory cards. You can also select one to View, Rename,

5.7 Settings

Phone settings

In Phone settings, you can configure the settings below:
Schedule power on/off, Language, Preferred Input,
Shortcuts, dedicated key, Flight mode,

Display settings

In Phone settings, you can configure the settings blew:
Wallpaper, Screen auto lock, Show data and time, Show
operator name, LCD setting, Picture quality,LED indicator.

Time and date

After enter the menu,you can configure the settings
below:set time/date,set ,set format and set home city.

Call settings

In this function, you can configure SIM 1 call settings, SIM
2 call settings and advanced settings.

SIM 1/SIM 2 call settings

● Call waiting

If the network supports, during calling, the network will
remind you of a new incoming. You can hold the
current incoming and answer the other one.
To make this function available, please contact local
network operator.

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- **Call divert**

  Call divert is a network function. With this function, an incoming can be diverted to another phone number or voice mailbox, avoiding missing it.

  There are several diverts available: Divert all voice calls, Divert if unreachable, Divert if no answer, Divert if busy, Divert all data calls, and Cancel all (diverts).

- **Call barring**

  If the network supports, this function will enable you to restrict the incoming or outgoing calls.

- **Line switching**

  In Line switching, you can switch between Line 1 and Line 2.

  > Note: If Line 2 is selected, whether you can make a successful call depends on your network operator.
  >
  > For SIM 2 call settings, please refer to SIM 1 call settings.

- **Advanced settings**

  □ Blocklist

  You can set the status of Blocklist. When Blocklist is set on, incomings from numbers in the Blocklist will be automatically rejected.

□ **Whitelist**

You can set the status of the whitelist. when whitelist mode is set on, allowing only revenue numbers in the white list to make a call.

□ **Auto call record**

Turn on call recording

□ **Call time reminder**

You can set a fixed time or a time period to remind you during your call.

□ **Reject by SMS**

When it is set on and there is an incoming, you can press Options to select this function. The device will automatically reject the call and send a SMS to the caller.

□ **Answer mode**

You can set any key and Auto answer when headset mode.

□ **Call vibration**

You can set on/off to Dialed call is vibration tip.

Network settings

In this function, you can configure network settings for SIM1, SIM2, including Network selection.

Connectivity

● **Bluetooth**

The device supports Bluetooth. You can establish

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connections between the device and other devices (Bluetooth headset, PC or handheld Bluetooth device etc) to realize voice calls, object exchange etc. Settings are as follows:

- ☐ **Power**: Activate or deactivate Bluetooth.
- ☐ **Visibility**: Set whether Bluetooth of the device can be found or not.
- ☐ **My device**: Display the current or once connected device, and inquiry new ones.
- ☐ **Search audio device**: : Search for a Bluetooth headset and pair them.
- ☐ **My name**: Display online Bluetooth devices
- ☐ **Advanced**: Advanced settings of Bluetooth, as follows:
  - ❖ **Audio path**: Change sound output device.
  - ❖ **Storage**: Set the default storage path of received files.
  - ❖ **My address**: Display Bluetooth address of the device.

- Data connection SIM

  Select data connection SIM1 and SIM2

- Data account

  It contains GPRS account of SIM 1 and SIM 2.

  To use Internet normally, please make the following settings correct: Account name, Access point name, User name and Password.

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Security settings

You can configure the security settings for Phone, SIM1 and SIM2 to protect your device or SIM cards from unauthorized use.

The preset password of your phone is 0000. Please revise it to be yours immediately.

● SIM1/SIM2

□ PIN lock

This option makes you select whether to use PIN code or not. The preset PIN code is 1234. After three consecutive incorrect PIN code entries, the code will be locked, and you need the PUK code to unlock it. If you have activated SIM lock, you are required to input the PIN code each time you power the device on to use the locked SIM card.

□ Phone lock

Phone lock can be activated to avoid unauthorized use. If you have activated Phone lock, you will be required to input the password each time you power the device on.

□ Change password

You can change PIN code and PIN2 code here. For SIM2 security setup, please refer to SIM1 security setup.

□ Screen auto lock

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Auto keypad lock can prevent from unintentional operation on keypad.

At the standby mode,hold and press # to lock the keypad. When the keypad is locked,you can hold and press # to unlock the keypad.

□ Data protection

You can set a password for the message, phonebook, call history and file manager.

□ Mobile tracker

Turn on the Mobile tracker function and set up Mobile tracker number, if change SIM card or mobile be stolen, when mobile power on again, you can receiver a SMS about new SIM information.

Reset settings

In this menu, when you input phone lock password and confirm, related settings and data will be restored to factory.

Waring: Restore all will format or user data in your phone and restore the settings to default. This operation will ask for remove the SIM and Memory card.

5.8 Profiles

The device provides you with several profiles so that you can customize the following settings to meet your different needs: ringtone, volume, alert type, ring type, prompt tone The device provides you with several profiles so that you can customize the following settings to meet your different needs: ringtone, volume, alert type, ring type, prompt tone and answer mode. The profiles available are General, Silent, Meeting and Outdoor,

5.9 Organizer

Torch
Enter Torch > On to activate Torch. The torch on top of the device will be turned on for illumination.

Calendar
In this function, you can view calendar at any time. You can click to view other dates.

Alarm
You can set 5 alarms at most. And alarm is still active when you power the device off. In the list of Alarm, select one alarm. You can configure these settings: Status, Time, Alert type, Snooze etc.

Calculator
The device can be used as a calculator to do some simple arithmetic work.

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6 Battery Safety information

6.1 Operation information

Your device is powered by a rechargeable battery. The battery can be charged and discharged hundreds of times but it will eventually wear out. When the talk and standby times are notably shorter than normal, please buy a new battery.

Use only the approved batteries, and recharge your battery only with approved chargers designated for this device.

Unplug the charger from the electrical plug and the device when not in use. Do not leave the battery connected to a charger. Overcharging may shorten its lifetime. If left unused, a fully charged battery will lose its charge over time.

6.2 Note information

- Do not drop, knock, or shake the device. Rough handling can shorten the life of the battery.
- Do not make short-circuit occur to the battery.
- The battery put in hot or cold places, such as in a closed car in summer or winter, will reduce the capacity and lifetime of the battery.
- Do not put the battery near flammable or explosive

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7 Safety information

7.1 Operating environment

Remember to follow any special regulations in force in any area and always switch off your device when its use is prohibited or when it may cause interference or danger. Use the device only in its normal operating positions. Do not keep the device near credit cards and other magnetism medium, some accessories can bring magnetism that may be delete the data.

7.2 Electronic devices

Some electronic devices are not adequately shielded from external RF energy.

7.2.1 Pacemaker

Pacemaker manufacturers recommend that a minimum separation of 6in (20cm) should be maintained between a wireless phone and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with the independent research by and recommendations of Wireless Technology Research. To minimize the potential interference, persons with pacemakers should do as below:

Always keep the device more than 6 in (20 cm) from their

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pacemaker when the device is switched on.
Not carry the device in a breast pocket.
Hold the device to the ear opposite the pacemaker.
If you have any reason to suspect that interference is
taking place, switch off your device immediately.

7.2.2 Hearing aids

Some digital wireless devices may interfere with some
hearing aids. If interference occurs, consult your service
provider.

7.2.3 Other medical devices

Operation of any radio transmitting equipment, including
wireless phones, may interfere with the functionality of
inadequately protected medical devices. Switch off your
phone in health care facilities when any regulations are
posted in these areas instructing you to do so.

7.2.4 Vehicles

RF signals may affect improperly installed or inadequately
shielded electronic systems in motor vehicles.

7.3 Potentially dangerous situations

Switch off your device when in any area with a potentially
explosive atmosphere and obey all signs and instructions.
Sparks in such areas could cause an explosion or fire

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resulting in body injury even death.

Switch off the device at refueling points such as near gas pumps at service stations. Observe restrictions on the use of radio equipment in fuel depots, storage, and distribution areas, chemical plants or where blasting operations are in progress.

Areas with a potentially explosive atmosphere are often but not always clearly marked. They include below deck on boats, chemical transfer or storage facilities, vehicles using liquefied petroleum gas (such as propane or butane), and areas where the air contains chemicals or particles such as grain, dust or metal powders.

8 Care and maintenance

Your device is a product of superior design and craftsmanship and should be treated with care. The suggestions below will help you protect your warranty coverage and enjoy your device for many years.

* Do not use or store the device in dusty, dirty areas.
* Do not store the device in hot/cold areas.
* Do not contact the device by wet hands while charging. The electric current may strike and damage it.
* Do not attempt to open the device other than as

instructed in this guide.

- Do not drop, knock, or shake the device. Rough handling can break internal circuit boards and fine mechanics.
- Do not use harsh chemicals, cleaning solvents, or strong detergents to clean the device.
- Do not paint the device.
- If any device is not working properly, take it to the nearest authorized service facility for service.

9 Specific Absorption Rate (SAR) information.

Your phone has been designed to comply with applicable safety requirements for exposure to radio waves. These requirements are based on scientific organizations through periodic and thorough evaluation of scientific studies. These guidelines include safety margins designed to assure the safety of all persons, regardless of age and health.

- The radio wave exposure guidelines employ a unit of measurement known as the Specific Absorption Rate, or SAR. Tests for SAR are conducted by using standardized method with the phone transmitting at its highest certified power level in all used frequency

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bands.

- While there may be differences between the SAR levels of various i-Mobile phone models, they are all designed to meet the relevant guidelines for exposure to radio waves.
- The SAR limit recommended by the international Commission on Non-Ionizing Radiation Protection (ICNIRP), which is 2W/kg averaged over ten (10) grams of tissue.
- The highest SAR value for this mobile device was as following:

Band	Position	SAR 10g(W/kg)
GSM900	Head	0.555
GSM1800	Head	0.769

SAR data information for residents in countries/regions that have adopted the SAR limit recommended by the Institute of Electrical and Electronics Engineers (IEEE), which is 1.6 W/kg averaged over one (1) gram of tissue.

10 Battery Information

Type	Capacity
li-ion	900 mAh

- The battery life depends on many factors, including the SIM card, network conditions, settings, usage and envioerement.
- Making calls, turning on the backlight and media player will consume more battery power.
- The standby time is shorter when the network is not available than in the standard status.
- For power saving, the backlight turns off automatically if your phone stands idle for an assigned time.
- The performance of battery varies with the charging status, temperature, local radio wave and backlight status.

11 Condition Of Warranty

1. Mobile phone device, portable charger, charger, wireless headset are in-warranty of 12 months after the date of purchase.
2. Battery, headset, USB data connector ,memory card, are in-warranty of 6 months after the date of purchase.
3. This warranty shall apply to mobile phone and accessory under "i-mobile" brands that are purchased from Shop namely, I-mobile by Samart and Authorized Distributor or Authorized Service Center as appointed in Thailand only.
4. The condition of the warranty for mobile phone and accessory that are purchased in other countries, except Thailand. It shall be applied in accordance with the applicable law. For Thailand, the purchaser acknowledges the end of warranty period as stated in the warranty sticker or purchase's record of i-mobile system.
5. Within the warranty period, maintenance or parts replacement is free of charge. Should be noted that i-mobile reserves the rights no return the damaged part.
6. i-mobile provides warranty for mobile phone and accessory with the terms and conditions that are

stated in the law excluding the commerce, product satisfaction, lost of benefit or expected profit, loss or damages from the violation of personal rights in conversation, and working discontinuance or loss of information arising of the use or inability to use.

7. In cellular network / signal and sounds that are used with mobile phone and accessory is the service of independent operators, not i-mobile. Therefore, i-mobile will not be responsible for the working process, the readiness of the service, and the area covered.

8. Any mobile phone and accessories that are already repaired or had parts replacement, the warranty period will continue from the remaining warranty onward or 60 days from the repaired date whichever is longer.

9. Customer has to pay for the repair cost and cost of replacement parts provided that the said repair are not in the warranty conditions.

10. The warranty sticker on the mobile phone must not be torn, tattered, scraped or crossed out.

THIS WARRANTY IS VOID UNDER THE FOLLOWING CONDITIONS

1. Mobile phone and accessory are damaged due to the abnormal use, improper use, being stored in the damped or overheated area, or other inappropriate environment, the interference that can cause damage, including unforeseeable accident, spill with liquid or food, or any actions that cause damages to mobile phone and accessories.
2. Mobile phone and accessory are damaged due to the natural disaster.
3. Mobile phone and accessory are repaired, changed parts, adjusted, modified, connected, customized without any authorization by i-mobile.
4. Using of mobile phone and accessory together with, or connect with the mobile phone or accessory that are neither provided nor certified by i-mobile including any accessory are inappropriate to use together with mobile phone and accessory.
5. Small alteration in the brightness and color on the screen might occur in each mobile phone and accessory, might results in bright or dark dots on the screen. This is called as pixel defect. It can occur when these pixels are malfunction and cannot be

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modified. The Pixel defect of 2 pixels is considered acceptable. Small alteration in a picture taken by a camera might occur in each mobile phone and accessory is considered normal and it is not the camera module to be deemed as malfunction.

6. Editing, scarping, crossing over the IMEI number of the mobile phone or accessory, including the warranty number will be deemed as the termination of the warranty.

7. Damaging of the label, warranty sticker on the mobile will be deemed as termination of the warranty.

8. i-Mobile will not assure provided that the software from i-mobile will be up to your wishes or the working process of the software will not be discontinued or flawless.

9. i-mobile will not assured provided that the additional software to download or install by you for the purpose of work or entertainment will be up to your wishes without mistakes and flaw that is out of control of i-mobile.

10. The warranty and responsibilities of i-mobile are not covered the malfunction of any software or access of information from virus, or unauthorized access, which cause the damage in the banking transaction, E-banking, or any important information,

or using the mobile phone illegally.

11. The warranty will not cover the loss of personal information during the use or during the installation, software remove, including applications, songs, videos, and any memberships that Customer has already purchased.

12. The warranty will not cover the responsibility of the loss of any personal information during the repair at Authorized Service center of i-mobile, including the applications, songs, videos, and any memberships that Customer has already purchased.

13. The warranty will not cover the damage that occurs from the use of any device under "i-mobile brand" with other products which are not the product of i-mobile.

14. The warranty will not cover any expenses in the co-ordination with i-mobile for solving the problem and the process of delivering for examination and repair service.

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